



JOB DESCRIPTION

Job title	Part Time Sales Assistant
Responsible to	Store Manager
Salary	Competitive
Place of work	Junction Amsterdam

About us

Our mission is to transform the way people live in cities. With over 16 million possible combinations of gears, colours, handlebars and accessories, we make more than just a bicycle, and we are more than just a bicycle company.

To change urban living, we need passionate, innovative and talented people that want to challenge the status quo and make an impact.

Brompton Junction is our retail brand flagship in key strategic cities around the world. Via in-store experts, brand inspiring environments and the full range of all things Brompton, we strive to offer our community the best in-store experience. We ensure that Brompton Junction is a great place to shop, spend time and be a part of.

Currently our retail network is embarking on an exciting global expansion plan and we are looking for passionate and committed individuals to join our team. Via in-store experts, brand inspiring environments and the full range of all things Brompton, we strive to offer our community the best in-store experience.

Your Role

To ensure that Brompton delivers a first-class sales support service to the stores customers. Our aim is nothing less than to deliver world class customer service, to match the world class products that we manufacture and sell around the world.

Responsibilities

The right candidate will join us at a critical moment in the company's history. As our business continues to grow and our reach widen, our customers' experience dealing with us is more important than ever. As part of a busy team, you will be a principal figure in our customers' service team, handling enquiries and managing orders and deliveries.

As such, you will be able to demonstrate an astute understanding of - and a passionate belief in - exemplary customer service. The Sales Assistant role at Brompton Junction is for someone who is keen to learn the full breadth of our company's activities and products, and who is excited by the potential of a long-term commitment to this fast-growing British success story.

- Ensure a high level of housekeeping to the company's desired standard, both on and off the shop floor
- Operating the till and accurately handling cash, finance and credit/debit cards
- Assist in changing displays of shop stock
- Receiving deliveries, unpacking and re-shelving or storing stock
- Assisting with regular stock checks and annual stock takes
- Being vigilant at all times and to help minimise stock loss
- Respond to general customer enquiries received by phone or email
- Adhere to the current shop standards of presentation for dress

- Ensure all Health & Safety procedures are effectively carried out and adhered to

Additional duties:

- To attend supervision, training and meetings as and when required.

Benefits

Brompton offers you a very excellent working environment with enthusiastic colleagues who get along very well, communicate and cooperate with each other. The working climate is informal, but we work hard. Next to good terms of employment Brompton offers you the opportunity to work in a responsible and challenging job within a dynamic, international and ambitious environment.

- Huge discount on your very own Brompton (family and friends get discount too).
- Position to thrive. Whether you're early in your career or an experienced professional, Brompton provides you with everything you need to excel in your job and for personal growth. You will be actively encouraged to increase your skillset and to attend relevant events.
- 20 days holiday plus Bank Holidays, increasing the longer you stay with us.

Person Specification:

- Good knowledge of the brand and its history.
- Previous retail experience within a global brand is preferable
- Astute understanding of - and a passionate belief in - exemplary customer service
- First class written and verbal communication in English
- A good grasp of a second language will be viewed favourably
- Experience with a POS system and Microsoft Office
- Confident and diplomatic; a team member who can liaise with a range of stakeholders
- An understanding of Brompton's ethos and how this has shaped its brand values
- A broad understanding of today's bicycle industry and Brompton's place in it
- Personable and engaging, both internally and as an ambassador for Brompton Bicycle to the general public

If you feel that you fit within the Brompton team spirit and you can bring talent, innovation and enthusiasm to our workforce then please email your CV and covering letter to the People Team, at recruitment@brompton.co.uk. In the subject, please specify the role you are applying for. You are encouraged to submit when ready and not wait until the deadline.

Applicants must have the right to work in the Netherlands