



JOB DESCRIPTION

Job title	Senior Sales Advisor
Responsible to	Dual Site Store Manager
Salary	Competitive
Hours	40 per week
Place of work	Junction Amsterdam

About us

Our mission is to transform the way people live in cities. With over 16 million possible combinations of gears, colours, handlebars and accessories, we make more than just a bicycle, and we are more than just a bicycle company.

To change urban living, we need passionate, innovative and talented people that want to challenge the status quo and make an impact.

Brompton Junction is our retail brand flagship in key strategic cities around the world. Via in-store experts, brand inspiring environments and the full range of all things Brompton, we strive to offer our community the best in-store experience. We ensure that Brompton Junction is a great place to shop, spend time and be a part of.

Currently our retail network is embarking on an exciting global expansion plan and we are looking for passionate and committed individuals to join our team.

Your role

Supporting the Assistant Store Manager daily to deliver the company objectives for growth and development of the brand through the in-store experience. As our business continues to grow and our reach widens, our customers' experience dealing with us is more important than ever. As a key member of our flagship store, you will be a principal figure in inspiring the team to deliver the Brompton Customer Experience and contributing to enhance brand awareness and customer satisfaction.

Responsibilities

- **Customer Service:** delivering the highest standard of Brompton customer experience. Driving sales and keeping up to date with product knowledge. Representing the brand and its values and mission of changing how people live in cities. You may be required to support the workshop function delivery for which training will be provided. Respond to general customer enquiries received by phone or email.
- **Health & Safety:** Ensure that you always take care of your and others health and safety, complying with legal obligations and ensure that all employees are thoroughly trained in the H&S procedures.
- **Store management:** Ensure that in-store stock levels are always maintained, that in-store cash and payment systems are correctly processed. Assisting with the day to day running of the store, ensuring the highest standards of housekeeping, cleanliness and merchandising are upheld.

Maintaining the security of the store premises, stock and all store cash and other payments.
Receiving deliveries, unpacking and re-shelving or storing stock.

- **Brand promotion:** assisting with the advertisement and delivering of promotional activities and special events. Assist with the implementation of shop merchandising and product layout, following high standards and brand guidelines.

From time to time, you may be required to carry out additional duties that fit within your strengths, skills and competence.

Person Specification

- A minimum of 2 years' experience in a customer-facing role, preferably for a life-style retailer or technical product brand
- Astute understanding of - and a passionate belief in - exemplary customer service
- First class written and verbal communication in English
- Experience with a POS system and Microsoft Office
- A team player who can liaise with all levels of stakeholders
- You will be required to lift and move boxes and bicycles, as well as at times, ride bikes.

Benefits

Brompton offers you a very excellent working environment with enthusiastic colleagues who get along very well, communicate and cooperate with each other. The working climate is informal, but we work hard. Next to good terms of employment Brompton offers you the opportunity to work in a responsible and challenging job within a dynamic, international and ambitious environment.

- Huge discount on your very own Brompton (family and friends get discount too).
- Position to thrive. Whether you're early in your career or an experienced professional, Brompton provides you with everything you need to excel in your job and for personal growth. You will be actively encouraged to increase your skillset and to attend relevant events.
- 20 days holiday plus Bank Holidays, increasing the longer you stay with us.

Apply

If you feel that you fit within the Brompton team spirit and you can bring talent, innovation and enthusiasm to our workforce then please email your CV and covering letter to the Brompton People Team, at recruitment@brompton.co.uk.

Applicants must have the right to work in the Netherlands